

Carter Mission Statement

Carter Motors will provide truly exceptional service.

We will strive to exceed our competitors in service quality, sales, and community involvement.

We will continue to offer high quality products and provide a shopping and service experience that helps create lifelong relationships.

We will be known for our quality of work and customer care through our passion towards constant and never-ending improvement, our respect for diversity, and our commitment to our community.

To make an appointment please call
206.782.7474
or scan QR code



CARTER VW SERVICE INTERVALS

Home of the Hassle-Free Loaner Car



CARTER VOLKSWAGEN
In Ballard



Hours of Operation:
7am-6pm Monday-Friday
9am-4pm Saturday



BALLARD • CARTERVW.COM



Atlas, Tiguan & Taos

5,000 miles or 6 months

Replace Engine Oil And Replace Oil Filter (recommended by Carter VW Service) · Perform Front To Rear Tire Rotation · Multi-Point Visual Inspection

Minor Maintenance (every 1 year / 10,000 miles whichever occurs first)

Replace Engine Oil and Replace Oil Filter · Perform Multi-Point Visual Inspection

Standard Maintenance (every 2 year / 20,000 miles whichever occurs first)

Perform: Minor Maintenance · Automatic Headlamp Control Check Function · Battery Test · Brake Fluid Level Check · Brake System Inspection · Charging Cable Check · Cooling System Check

Extended Maintenance (every 4 years / 40,000 miles whichever occurs first)

Perform Minor and Standard Maintenance · Perform Suspension and Drivetrain Inspection · Inspect Interior and Exterior For Corrosion · Exhaust Inspection

Additional Maintenance Items

Air Filter: Every 60,000 miles or 6 years

AWD Clutch Fluid (if applicable): Every 3 years

Brake Fluid Change: 3 years after registration then every 2 years

Dust and Pollen Filter: Every 2 years

Panorama Sunroof Clean and Drain Cleaning: Every 2 years

Spark Plugs: Every 80,000 miles or 6 years

Transmission Fluid & Filter Change: Every 80,000 miles

Tire Rotation: Recommended every 5,000 miles



Jetta, Arteon, Golf GTI & Golf R

5,000 miles or 6 months

Replace Engine Oil And Replace Oil Filter (recommended by Carter VW Service) · Perform Front To Rear Tire Rotation · Multi-Point Visual Inspection

Minor Maintenance (every 1 year / 10,000 miles whichever occurs first)

Replace Engine Oil and Replace Oil Filter · Perform Multi-Point Visual Inspection

Standard Maintenance (every 2 year / 20,000 miles whichever occurs first)

Perform: Minor Maintenance · Automatic Headlamp Control Check Function · Battery Test · Brake Fluid Level Check · Brake System Inspection · Charging Cable Check · Cooling System Check

Extended Maintenance (every 4 years / 40,000 miles whichever occurs first)

Perform Minor and Standard Maintenance · Perform Suspension and Drivetrain Inspection · Inspect Interior and Exterior For Corrosion · Exhaust Inspection

Tire Filler Bottle in Tire Mobility Set · Replace All Applicable Vehicles 40,000 Miles

Additional Maintenance Items

Air Filter: Every 60,000 miles or 6 years

AWD Clutch Fluid (if applicable): Every 3 years

Brake Fluid Change: 3 years after registration then every 2 years

Dust and Pollen Filter: Every 2 years

Panorama Sunroof Clean and Drain Cleaning: Every 2 years

Spark Plugs: Every 80,000 miles or 6 years

Transmission Fluid & Filter Change: Every 80,000 miles

Tire Rotation: Recommended every 5,000 miles

Front Axle Differential Lock if applicable: Every 3 years

Rear Axle Differential with Torque Vectoring (change fluid): Every 40,000 miles or 4 years (Golf R)

ID.4

Minor Maintenance (every 1 year / 10,000 miles whichever occurs first)

Battery (12v) and High-voltage Battery · Check with Vehicle Diagnostic Tester · Guided Fault Finding—use the Vehicle Diagnostic Tester to check for: DTC's · Service Interval Display Resetting · Tires Checking Condition and Wear Pattern · Tread Depth Entering

Standard Maintenance (every 2 year / 20,000 miles whichever occurs first)

Perform Minor Maintenance · Automatic Headlamp Control (checking functionality) · Ball Joints · Axle Bearings, Coupling Rid, & Stabilizer Bar Bushing Inspection · Body Interior and Exterior (inspect for corrosion) · Brake Fluid Level (check depending on Brake Pad Wear) · Brake System and Shock Absorbers Inspection · Charging Cable (check presence and condition) · Cooling System (check freeze protection and coolant level) · Front and Rear Brake Pad Thickness and Rotor/Drum Condition Check · Front and Rear Coil Spring (inspect for damage) · High Voltage Charge Level Checking and Charging if necessary · High Voltage Battery Charging · High-Voltage Components & High Voltage Cables (inspect for damage) · Horn (check function)

Additional Maintenance Items

Brake Fluid Change: 3 years after registration then every 2 years regardless of mileage

Dust and Pollen Filter: Every 2 years

Tire Filler Bottle in Tire Mobility Set · Replace All Applicable Vehicles 40,000 Miles

